

— BK-CS-2026-07 / B · STATEMENT OF WORK

PRE-BID INTELLIGENCE · PUBLIC SAFETY ANALYTICS ·  
STATE OF RHODE ISLAND

# Seven source systems, *one unified layer.*

*The South Kingstown public safety analytics scope in full – 19 mandatory technical requirements across 6 specification sections, 7 source system integrations, 5-milestone payment structure, CJIS compliance posture, insurance, and the 90-day delivery framework. Every clause traced to its ITB section.*

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SOLICITATION

ITB SK0067PD

Competitive Sealed Bid · FFP · milestone-based

GOVERNING LAW

R.I.G.L. 45-55-5

Rhode Island state law · Rhode Island courts

SUBMISSION DEADLINE

May 18, 2026 · 11:00 AM EDT

Physical sealed bid · no fax · no email

IMPLEMENTATION WINDOW

90 days post-award

5 milestones · 10/20/30/20/20 % payment

MANDATORY COMPLIANCE

CJIS Security Policy

FIPS 140-2 · AWS GovCloud or equivalent

ENGAGEMENT FILE

BK-CS-2026-07

South Kingstown Data Platform · Pre-bid pursuit

## A single-administrator procurement, *opioid-funded accountability*.

The Town of South Kingstown is a municipality in Washington County, Rhode Island, population approximately 30,000, governed by a Town Manager model. The Finance Department runs procurement under **Rhode Island General Laws 45-55-5**, which governs competitive sealed bidding. The Procurement Administrator, Julie A. Mason, issued this ITB directly and serves as the single point of contact. **That structure — a single administrator rather than a procurement committee — signals a relatively streamlined decision process, but it also means every compliance or clarification question goes through one person.** Do not attempt to build relationships with other Town departments before award.

This solicitation's structure reveals a procurement office that knows what it wants technically but is not a sophisticated technology buyer. The scope is well-written and specific on data sources and CJIS requirements, which tells you that the Police Department drove the technical specifications. But the evaluation criteria are listed without weights, the budget is unstated, and the payment terms default to 30-day net on approved invoices. Those are the markers of a municipality issuing a technology bid under standard municipal purchasing rules.

The use of **Opioid Settlement funding** adds a layer of accountability that is not visible in the evaluation criteria but is real. The Town has received a legal settlement, designated those funds for opioid abatement, and is deploying them through a public procurement. **A vendor who references opioid abatement outcomes in their proposal — not just technical features — will read more credibly to an evaluator who is accountable for how those settlement dollars were spent.**

Official agency website: <http://www.southkingstownri.gov>. Submit questions to: [jmason@southkingstownri.gov](mailto:jmason@southkingstownri.gov). Physical bid submission address: Finance Department, Town of South Kingstown, 180 High Street, Wakefield, RI 02879.

## Primary, preferred, *out of scope, assumptions.*

### 2.1 Primary Scope — Must-Do Requirements

The following requirements are stated as SHALL or MUST in the technical specifications, or are described as things "the vendor shall provide." Each entry below states the requirement and its operational implication.

REQUIREMENT	SOURCE	OPERATIONAL IMPLICATION
INTEGRATE WITH CENTRALSQUARE IMC CAD	Tech Spec 1	Requires certified or documented integration with CentralSquare's IMC product · pre-built connector preferred
INTEGRATE WITH CENTRALSQUARE IMC RMS	Tech Spec 1	Same vendor as CAD but separate integration path · typically REST or SOAP API
INTEGRATE WITH AXON EVIDENCE.COM	Tech Spec 1	Axon has a published API · Evidence.com data is cloud-hosted · CJIS implications apply
INTEGRATE WITH FLOCK ALPR	Tech Spec 1	Flock Safety has an API · ALPR data is sensitive · read-only access to source
INTEGRATE WITH RIDOC WINFACTS	Tech Spec 1	Most complex integration · requires coordination with RIDOC and a data sharing agreement
INTEGRATE WITH DETAIL TRACKING SYSTEMS (DTS)	Tech Spec 1	Internal department system · confirm scope of integration with the agency via Q&A
SUPPORT UNIFIED SEARCH ACROSS ALL INTEGRATED DATA SOURCES	Tech Spec 2	Core platform capability · must be demonstrated, not just claimed
ADVANCED ANALYTICS AND PATTERN RECOGNITION	Tech Spec 2	Must be functional, not theoretical · name specific analytical capabilities for law enforcement use cases
CONFIGURABLE DASHBOARDS TAILORED TO USER ROLES	Tech Spec 2	Role-based dashboards are pass/fail-equivalent · show examples
GEOSPATIAL MAPPING AND DATA VISUALIZATION	Tech Spec 2	Required for opioid hotspot identification · state the mapping technology

REQUIREMENT	SOURCE	OPERATIONAL IMPLICATION
ROLE-BASED ACCESS CONTROL AND USER PERMISSIONS	Tech Spec 2	Mandatory for CJIS · document RBAC architecture explicitly
AUDIT LOGGING OF ALL USER ACTIVITY	Tech Spec 2	CJIS requirement · state log retention period, format, and export capability
TRACK OVERDOSE INCIDENTS AND RELATED CALLS FOR SERVICE	Tech Spec 4	Core opioid analytics requirement tied to the settlement funding purpose · must be named and functional
IDENTIFY GEOGRAPHIC HOTSPOTS FOR OVERDOSE / OPIOID ACTIVITY	Tech Spec 4	Geospatial opioid analysis is explicit · connect to mapping capability described in Tech Spec 2
FULLY CJIS-COMPLIANT ARCHITECTURE	Tech Spec 5	Non-negotiable · include CJIS Security Policy compliance documentation
HOSTED IN SECURE CLOUD ENVIRONMENT (AWS GOV CLOUD OR EQUIVALENT)	Tech Spec 5	Must name the cloud platform and confirm CJIS requirements · FedRAMP helps
ENCRYPTION IN TRANSIT AND AT REST	Tech Spec 5	State encryption standards · CJIS requires FIPS 140-2 validated modules
FULL SYSTEM IMPLEMENTATION WITHIN 90 DAYS OF CONTRACT AWARD	General Info § 10	Selection criterion and contractual requirement · state implementation methodology
INITIAL ONBOARDING AND TRAINING FOR DEPARTMENT PERSONNEL	Tech Spec 6	State training format · number of sessions in base price · ongoing training costs

## 2.2 Secondary Scope — Preferred or Evaluated

### I **Automated report generation including shift briefings (Tech Spec 3).**

Feeds directly into the "meets or exceeds bid specifications" selection criterion. A vendor who automates shift briefing reports provides demonstrable operational value beyond minimum compliance.

**2 Delivery of reports via email and/or SMS notifications (Tech Spec 3).**

Not explicitly mandatory but stated as a system capability. Evaluators will expect this in any credible public safety analytics platform.

**3 Interactive reports with drill-down functionality and hyperlinks (Tech Spec 3).**

This moves the platform from reporting to operational intelligence. Demonstrate this capability.

**4 Integration with EMS data where available (Tech Spec 4).**

Conditional language ("where available") means the Town wants it if the vendor can deliver it, but will not penalize a bid that cannot.

**5 Support coordination with public health and community partners (Tech Spec 4).**

Governance and data sharing capability beyond law enforcement. If your platform has a partner portal, address this.

**6 Discounts available (Selection Criteria).**

Explicitly listed as an evaluation factor. Offer a Year 2 renewal discount or bundled pricing.

**7 Warranty / Guarantee (Selection Criteria).**

State uptime SLA, warranty period on implementation work, bug resolution commitment timeline.

## 2.3 What Is Explicitly Out of Scope

The solicitation does not list explicit exclusions. **Analyst note:** The scope is bounded to the South Kingstown Police Department. Regional or multi-agency data sharing is referenced only in the context of opioid coordination with public health partners, not as a multi-agency law enforcement platform. Do not price regional expansion, multi-agency licensing, or statewide connectivity unless asked. The phrase "other authorized local, state, and regional public safety data sources" in Tech Spec 1 is a future integration placeholder, not a current requirement.

## 2.4 Assumptions the Vendor Must Accept

**I Read-only data access.**

All integrations use read-only access to source systems unless the Town specifically authorizes write-back. Do not propose or price any capability that writes to CAD, RMS, or Axon.

**2 Town provides access to existing systems.**

The vendor is not responsible for procuring, licensing, or maintaining the source systems (CentralSquare, Axon, Flock, WINFACTS, DTS). The Town owns those systems · the vendor must connect to them.

**3 Data sharing agreements with RIDOC are the Town's responsibility.**

WINFACTS is a state corrections system. Any data sharing agreement with RIDOC must be initiated and maintained by the Town.

**4 Milestone payment triggers Town acceptance.**

Each payment requires the Town's approval. The Town reserves the right to withhold payment for unsatisfactory work with no automatic cure period specified. Price the risk of delayed acceptance into cash flow planning.

**5 Schedule modifications require written Town approval.**

Any schedule slip must go through a formal change process. Do not assume verbal agreement is sufficient.

§ 3 · SOLUTION CLASSIFICATION DEEP-DIVE

SOLUTION TYPE	Cloud-hosted SaaS analytics and data integration platform with professional services implementation
NATURE OF SUPPLY	Software platform (recurring subscription) plus one-time implementation and integration services
DELIVERY MODE	Fully hosted (cloud) · on-site work required for configuration, training, and integration testing
PRIMARY DELIVERABLE	Operational CJIS-compliant analytics platform integrated with all specified data sources, accessible to South Kingstown PD personnel
SECONDARY DELIVERABLES	Implementation plan · project milestones documentation · data integration validation reports · user training completion records · system documentation
ACCEPTANCE CRITERIA	Per milestone: "successful completion of defined milestones" and "satisfaction by the Town" (§ 10) · final acceptance contingent on "full system acceptance and successful delivery of all required services"
GOVERNMENT-FURNISHED	Access credentials and API/connectivity information for CentralSquare IMC, Axon Evidence.com, Flock ALPR, WINFACTS, and DTS · Town arranges RIDOC WINFACTS data feed

**ANALYST ASSESSMENT**

*The acceptance criteria language in this solicitation is entirely discretionary. "To the satisfaction of the Town" with no defined metrics means the Town controls every payment trigger. This is not unusual for municipal ITBs, but it creates cash flow risk. Negotiate milestone acceptance criteria into the contract itself at kickoff. Define what "successful data integration" means in quantifiable terms, what "user acceptance testing" requires, and what a written rejection of a milestone must specify. Getting this agreed in writing at Milestone 1 protects you for every subsequent milestone.*

# Mandatory, preferred, standards, *do's and don'ts.*

## 4.1 Mandatory Requirements (SHALL / MUST)

#	REQUIREMENT	PROPOSAL / DELIVERY ACTION
1	Integrate with CentralSquare IMC CAD – shall integrate	Name your integration method, API version, and prior deployments with CentralSquare IMC specifically
2	Integrate with CentralSquare IMC RMS – shall integrate	Treat as a separate integration from CAD · document independently
3	Integrate with Axon Evidence.com – shall integrate	Reference Axon's open API program · confirm your certified or tested integration status
4	Integrate with Flock ALPR – shall integrate	Flock Safety has a partner integration program · confirm integration status
5	Integrate with RIDOC WINFACTS – shall integrate	Most complex integration · state prior experience with state corrections systems · flag the RIDOC access agreement as Town responsibility
6	Integrate with Detail Tracking Systems – shall integrate	Submit a Q&A question to confirm which DTS product version the Town uses
7	Support near real-time or real-time data synchronization – shall support	State data refresh rates by source · near real-time typically under 5 minutes · real-time sub-minute
8	Unified search across all integrated data sources – shall provide	Name the search technology · federated (live) vs indexed (ingested)
9	Role-based access control – shall provide	Document the RBAC model · map roles to law enforcement job functions
10	Audit logging of all user activity – shall maintain	State log format, retention period, and CJIS compliance of the logging system
11	CJIS-compliant architecture – must be	Provide CJIS compliance documentation including agency agreements, personnel screening policy, security addendum template
12	Hosted in secure cloud environment – must be	Name the cloud provider and data center region · confirm FedRAMP authorization status
13	Encryption in transit and at rest – must utilize	State encryption standards (TLS version, AES key length) · CJIS requires FIPS 140-2 validated modules
14	Full implementation within 90 days – General Info § 10	Provide a detailed implementation timeline showing 90-day achievement across all five milestones
15	Submit proposed implementation schedule with bid – General Info § 10	Include a milestone schedule as a submission attachment

## 4.2 Preferred Requirements (SHOULD / MAY)

#	REQUIREMENT	EVALUATION FACTOR	PROPOSAL ACTION
1	Automated shift briefings and notable activity summaries	Meets/exceeds specifications	Demonstrate with a sample output from a prior deployment
2	Email and/or SMS delivery of reports	Meets/exceeds specifications	State which notification methods are included in base pricing
3	Interactive drill-down reports with hyperlinks	Meets/exceeds specifications	Show a screenshot or live demo capability · this is a differentiator
4	EMS data integration where available	Meets/exceeds · opioid analytics capability	State whether your platform has prior EMS integrations and which systems
5	Coordination support with public health and community partners	Meets/exceeds · opioid use case support	Describe your partner data sharing architecture or portal capability
6	Intuitive and user-friendly for non-technical personnel	Meets/exceeds specifications	Address usability directly · reference UX certifications or testimonials

## 4.3 Technical Standards & Certifications Referenced

STANDARD / CERTIFICATION	SECTION	PASS/FAIL OR SCORED	IMPLICATION
CJIS SECURITY POLICY (FBI)	Tech Spec 5	Pass/Fail — non-negotiable	Must demonstrate CJIS compliance or bid is technically non-responsive
AWS GOVCLOUD OR EQUIVALENT	Tech Spec 5	Scored — reference standard	GovCloud named as benchmark · alternatives require explaining equivalency
FIPS 140-2 VALIDATED ENCRYPTION (IMPLIED BY CJIS)	Tech Spec 5 via CJIS	Pass/Fail	CJIS requires FIPS 140-2 validated modules for data at rest and in transit
INDUSTRY BEST PRACTICES FOR CYBERSECURITY	Tech Spec 5	Scored	Reference SOC 2 Type II, ISO 27001, or NIST CSF compliance
APPLICABLE FEDERAL, STATE, AND LOCAL DATA SECURITY REQUIREMENTS	Tech Spec 5	Pass/Fail	Rhode Island data security law (11 R.I.G.L. 49.3) applies to personal information

## 4.4 Technical Do's & Don'ts

#	DO	DON'T	CONSEQUENCE
1	Name CJIS compliance posture explicitly with documentation	Claim CJIS compliance without documentation	Evaluators cannot score what they cannot verify · bid appears non-compliant

#	DO	DON ' T	CONSEQUENCE
2	Provide an implementation schedule showing 90-day completion	Submit a vague implementation narrative without a timeline	Misses a scored selection criterion on 90-day implementation
3	Address each of the 7 named data source integrations individually	Address integrations generically	Evaluators will check each named system · gaps are disqualifying
4	State specific opioid analytics capabilities by name	Describe opioid analytics only generically	Opioid response is the stated project purpose · generic treatment signals the vendor did not read the scope
5	Include proof of insurance with the bid submission	Submit insurance documentation after the opening	Bid may be deemed non-responsive
6	Offer Year 2 pricing on the bid sheet	Leave Year 2 optional line item blank	Year 2 is an evaluation factor · leaving it blank forfeits scoring points
7	State your warranty and SLA terms explicitly	Omit warranty terms or state only "as applicable"	Warranty is an explicit selection criterion

# Rhode Island law governs, *RIAPRA exposes the rest.*

## 5.1 Governing Law

This contract is governed by Rhode Island General Laws, specifically **R.I.G.L. 45-55-5** ("Competitive Sealed Bidding"). The Town is exempt from Rhode Island sales tax under R.I.G.L. 44-18-30. Disputes arising under the contract are subject to Rhode Island law and Rhode Island courts. There is no arbitration clause stated; contract disputes go to state court. The vendor's indemnification obligation (§ 21) is broad and covers any claims arising from the vendor's materials, goods, equipment, or services.

## 5.2 Contract Clause Intelligence

CLAUSE	SECTION	WHAT IT ACTUALLY MEANS	RISK IF IGNORED
LOWEST EVALUATED OR RESPONSIVE BID AWARD	Cover · Selection Criteria	Price dominates the award, but the Town has discretion to reject any bid as non-responsive. A cheap bid that misses CJIS gets rejected.	Underbidding on technical scope to win on price results in rejection, not award
MILESTONE-BASED PAYMENT · WITHHOLDING RIGHTS	General Info § 9	The Town does not pay until satisfied. No defined dispute process for withheld milestone payments. Town holds all leverage at each payment trigger.	Late or disputed milestone completion creates cash flow gaps with no automatic remedy
90-DAY IMPLEMENTATION REQUIREMENT	General Info § 10	Town will withhold payments, require corrective action, or pursue other contract remedies. "Other remedies" is undefined — termination is on the table.	Do not bid if you cannot hit this timeline
RESERVED RIGHT TO REJECT ANY BID	General Info § 12	Town can reject all bids and re-solicit, or award to a cooperative/consortium offer. A winning bid is not a guaranteed contract until the Town signs.	Do not commit resources to implementation until you have a signed contract
AWARD PER ITEM BASIS	General Info § 12 · § 8	The Town may award individual line items on the Bid Sheet to different vendors. Unit prices govern if there is a discrepancy.	Price each line to stand alone economically
EQUAL OPPORTUNITY EMPLOYER	General Info § 18	By submitting, you certify non-discrimination. Covers subcontractors and any offshore team.	Non-compliance is a contract breach
PROPRIETARY INFORMATION	General Info § 19	Trade secrets or proprietary information are protected from RIAPRA disclosure only if you invoke protection at submission in a separate envelope.	Without invocation, pricing and technical approaches become public record after award

CLAUSE	SECTION	WHAT IT ACTUALLY MEANS	RISK IF IGNORED
INSURANCE REQUIREMENTS	General Info § 20	Proof of insurance must be supplied with the proposal. \$2M GL · \$1M auto · statutory WC. Town named as additional insured on GL.	Missing insurance documentation at submission renders bid non-responsive
INDEMNIFICATION	General Info § 21	Broad indemnification covering any claims arising from vendor materials, services, or equipment. Applies to subcontractors as well.	If an integration with Axon or CentralSquare causes a breach, the Town will look to this clause

## 5.7 Insurance Requirements

COVERAGE TYPE	MINIMUM AMOUNT	SPECIAL REQUIREMENTS
General Liability (products + completed ops)	\$2,000,000 per occurrence	Town of South Kingstown must be named as additional insured · annual aggregate in multiples of per-occurrence
Auto Liability (owned, hired, non-owned)	\$1,000,000 per occurrence	Covers all vehicles used in connection with the engagement
Workers' Compensation	Statutory limits for Rhode Island	Must supply evidence with proposal

### WATCH OUT

Proof of insurance must be submitted **with the bid proposal**. This is not a post-award requirement. A bid submitted without insurance documentation may be rejected as non-responsive. Obtain certificates of insurance naming the Town of South Kingstown as additional insured before the May 18 submission deadline.

## 5.9 Licensing Requirements

The solicitation does not specify vendor licensing requirements beyond CJIS compliance. No state contractor licensing, no Rhode Island business registration requirement is stated. However, because this is a public safety system handling criminal justice information, verify that any personnel who access CJIS data have completed the required **background check process** as required by the FBI CJIS Security Policy.

## Legal Do's and Don'ts

#	LEGAL AREA	DO	DON'T / RISK
1	Bid Submission	Deliver physical sealed bid by 11:00 AM May 18, clearly marked	Don't fax or email · don't attempt late delivery · automatic rejection

#	LEGAL AREA	DO	DON'T / RISK
2	Insurance	Submit proof of insurance naming Town as additional insured with proposal	Don't submit post-award · bid deemed non-responsive
3	Proprietary Info	Submit proprietary pricing/technical data in separate envelope with written protection request	Don't mix proprietary data in main proposal · pricing becomes public record
4	CJIS	Maintain full CJIS compliance for all personnel with data access	Don't allow personnel without background checks to access CJIS data · federal violation
5	Indemnification	Review scope of indemnification with legal counsel before signing	Don't accept without understanding scope relative to subcontractors
6	Milestone Payment	Document each milestone in writing · obtain Town written acceptance before invoicing	Don't invoice before acceptance · payment withheld · potential dispute

## FFP milestone-based, *30-day payment cycle*.

### 6.1 Pricing Structure

The Bid Sheet requires four line items: (1) Initial Term – Cost for Year 1, (2) Cost for Year 2 (Optional), (3) Onboarding and Training, (4) Integration of Programs / Professional Services. Each line requires a unit price and extended price. **Discrepancy clause:** unit prices govern over extended totals; written word prices govern over figures. Complete all four lines. Leave no line blank – Year 2 and discounts are selection criteria.

### 6.2 Payment Terms

Payment is made within **30 days of receipt of an approved invoice following milestone acceptance**. Cash flow implication: with five milestones, the vendor will invoice five times over a 90-day implementation window. If milestones are accepted without dispute, the payment cycle is manageable. If the Town disputes or delays acceptance of a milestone, the 30-day clock does not start until acceptance. Build a 45–60 day receivables assumption into your working capital planning.

### 6.3 Tax

The Town is exempt from Rhode Island sales tax under R.I.G.L. 44-18-30. Do not include sales tax in your bid. The Town will complete required tax exemption forms.

### 6.4 Budget Status

No budget, IGCE, or funding ceiling is stated in the solicitation. The only funding reference is Opioid Settlement funds with no dollar amount attached. The Town reserves the right to award per item or in total · price each line item to stand alone economically.

### 6.5 Audit Exposure

The solicitation does not state audit rights explicitly. However, as a public procurement under Rhode Island law, the contract is subject to the Town's standard public records and audit framework. Because the project is funded through Opioid Settlement funds, there is likely additional federal or state oversight on how those funds are spent and documented.

## Seven deliverables, *five milestones, ninety days.*

#	DELIVERABLE	DESCRIPTION	TIMING	FORMAT	LATE CONSEQUENCE
1	Proposed Implementation Schedule	Included with bid · timeline to complete all milestones within 90 days	With bid (May 18, 2026)	Written schedule attached to bid	Bid may be deemed non-responsive
2	Proof of Insurance	Certificates showing GL, auto, and workers' comp · Town as additional insured on GL	With bid (May 18, 2026)	Insurance certificates	Bid may be deemed non-responsive
3	M1: Project Kickoff Materials	Completed kickoff meeting · finalized project plan · confirmed data sources and integration approach	~ 2 weeks of award	Meeting records · written project plan	10% payment withheld · corrective action required
4	M2: Initial Deployment Documentation	Core platform deployed · system configuration complete · secure connectivity established	~ 3 weeks post-M1	Deployment confirmation · connectivity test results	20% payment withheld
5	M3: Data Integration Completion Report	All required data sources integrated (CAD, RMS, etc.) · data accuracy validated	~ 3 weeks post-M2	Integration test results · data validation report	30% payment withheld
6	M4: Configuration and UAT Report	System configuration complete · dashboards and reporting built · UAT passed	~ 2 weeks post-M3	UAT results · configuration documentation	20% payment withheld
7	M5: Training Completion & Final Acceptance	All designated personnel trained · final system acceptance by Town	~ 2 weeks post-M4	Training attendance records · sign-off documentation	20% final payment withheld · full system remediation required

§ 8 · ROLES & RESPONSIBILITIES MATRIX

ROLE	ORGANIZATION	RESPONSIBILITIES	OFFSHORE - ELIGIBLE?
PROCUREMENT ADMINISTRATOR	Town of South Kingstown	Single point of contact for all pre-bid questions · receives physical bid submissions · coordinates award	No · Julie A. Mason · all communications through jmason@southkingstownri.gov
TOWN OF SOUTH KINGSTOWN (CONTRACT PARTY)	Town	Milestone acceptance · payment approval · schedule modification approval · right to inspect	No · Town retains all acceptance and payment discretion
PRIME CONTRACTOR	Winning vendor	Full responsibility for platform delivery, integration, training, and ongoing support · subcontractor management	Partially · must own CJIS compliance, direct agency communications, contract execution, on-site CJIS work
IMPLEMENTATION LEAD (VENDOR)	Vendor	Project plan · milestone management · integration testing · training delivery	Partially · on-site configuration and CJIS-covered work must be U.S.-based and background-checked
DATA INTEGRATION ENGINEERS (VENDOR)	Vendor	Connect platform to all 7 source systems · validate data accuracy	Conditional · no offshore access to live CJIS data · staging/test environments without real CJIS data may be offshore-eligible with U.S. Prime oversight
TRAINING STAFF (VENDOR)	Vendor	Onboarding and ongoing training for PD personnel	No · training involves direct interaction with PD staff and likely access to CJIS-covered systems
SUBCONTRACTORS	As disclosed by vendor	Implementation or support scope as defined by prime	Conditional · all subs subject to same CJIS and insurance requirements as prime

§ 9 · PERFORMANCE STANDARDS & KPIS

The solicitation does not state specific SLAs, uptime requirements, or quantified performance metrics beyond the 90-day implementation timeline. All performance standards are milestone-based and acceptance-discretionary. **This creates both a risk and an opportunity:** the risk is that the Town can withhold payment without meeting a defined failure threshold; the opportunity is that a vendor can propose specific SLAs and performance guarantees in the bid that become contract terms, demonstrating a higher level of commitment than competitors who say nothing.

PERFORMANCE AREA	STATED IN SOLICITATION	RECOMMENDED STANDARD TO PROPOSE	FAILURE TRIGGER
IMPLEMENTATION TIMELINE	90 days from award to full deployment	Milestone schedule with buffer dates · written change process	Town withholds payment · requires corrective action · may pursue other remedies
MILESTONE COMPLETION	"Successful completion" and "satisfaction by the Town"	Define acceptance criteria for each milestone in the project plan at M1	Payment withheld for incomplete milestone
DATA INTEGRATION ACCURACY	Validation required at M3	Propose 99%+ match rate on sampled records vs. source system	M3 acceptance blocked · 30% payment withheld
SYSTEM AVAILABILITY / UPTIME	Not stated	Propose 99.5%+ uptime SLA · exclude planned maintenance windows	SLA breach · propose remedy credits
SUPPORT RESPONSE TIME	Standard business hours	Define hours (e.g., M–F 8 AM – 5 PM ET) · response SLA (4-hour for critical)	None stated · recommend cure notice process in contract

# CJIS is *the single most important qualification.*

## 10.1 CJIS Security Policy Requirements

The FBI's Criminal Justice Information Services Security Policy is the governing compliance framework for this contract. CJIS applies to any system that stores, processes, or transmits Criminal Justice Information (CJI). The South Kingstown PD platform will access CAD data, RMS data, ALPR data, and RIDOC corrections data – all covered under CJI. **Every vendor employee or subcontractor with access to the live platform or CJI data must be fingerprinted and background-checked.**

CJIS REQUIREMENT	WHAT IT REQUIRES	PROPOSAL DOCUMENTATION NEEDED
AGENCY AGREEMENT	Vendor must have a CJIS Security Addendum signed with the contracting agency (Town/PD)	State whether you have existing CJIS agreements · describe process for executing the security addendum at award
PERSONNEL SCREENING	All personnel with access to CJI must complete fingerprint-based background check	State personnel screening policy and timeline · confirm U.S.-based personnel for all CJI-access roles
ENCRYPTION STANDARDS	FIPS 140-2 validated encryption for CJI in transit and at rest	Name encryption modules · confirm FIPS 140-2 validation status
CLOUD SECURITY	Cloud hosting must meet CJIS cloud policy · FedRAMP Moderate or equivalent	Name cloud provider (AWS GovCloud or equivalent) · FedRAMP status · CJIS cloud compliance docs
AUDIT LOGS	Comprehensive audit logging of all access to CJI · logs retained per CJIS retention requirements	Describe audit log architecture · retention period · access controls on log data
INCIDENT RESPONSE	Security incidents involving CJI must be reported to agency and FBI CJIS within required timeframes	Include incident response policy · or state willingness to align to Town's incident response requirements

### ANALYST ASSESSMENT

*CJIS compliance is the single most important qualification in this bid. Vendors who have never deployed in a law enforcement environment with active CJIS requirements face a steep learning curve and a real risk of non-compliance. If your platform currently serves other public safety agencies under CJIS agreements, reference those deployments specifically and provide the agency name and contact where permitted. If you do not have existing CJIS agreements, your proposal must explain exactly how you will achieve compliance and with what timeline. An evaluator who reads a CJIS section with vague language about "industry best practices" will score it lower than one that names specific compliance documentation, existing agency agreements, and a named compliance officer.*

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DISCLOSURE

One engagement. *Internal use only.*

This Statement of Work consolidates publicly-available RFP information for the named Prime's pursuit of ITB SK0067PD. Real facts only. Independently verify with the issuing authority before submission. The information herein creates no contractual obligation, endorsement, or guarantee.

BronzeKeel is the operating brand of CloudUpload Technology LLC, a Wyoming-incorporated U.S. company. NAICS 541512 · 541611. Remote Service Provider · NDA-first · 5-year confidentiality · U.S. data residency.

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